

Name:

Morna Mathieu

Position:

Billing Manager

School:

Universidad Anahuac, México

Interests:

Spending time with my family, reading, watching relaxing movies, cos-play, traveling, and pets.

A few sentences about you:

I have always wanted to be a part of the medical field; this interest began when I was a child. During High School, I worked afternoons and summers with a friend / veterinarian. Changed career focus and university; pursued other study interests.

Within the DME industry, I started answering patient calls / filling supply orders and charging co-insurance. With time I learned the billing side of the business. I had been a biller and collector for 16 years within the DME field prior to working with RQS. I have always enjoyed solving problems; sharing what I have researched and learned with co-workers and helping patients when they call with questions. Receiving an authorization for continuing to provide services for a beneficiary / obtaining a favorable decision from insurance on an appeal are both very fulfilling.

What I do for RQS:

As a Billing Manager, I work with staff in the billing department to review file content to confirm that claims are properly documented to be billed accurately to respective insurances. I answer patient calls and speak with insurance on their behalf to verify coverage / initiate or extend authorization and to follow up on billed claims.

I am honored to have become a member of an incredible team that assists our patients in any way possible with the upmost respect and care.